



Whitepaper: BENS OMS & BENS OMS Panel for SAP Systems

Intelligent Output Management for SAP-Systems

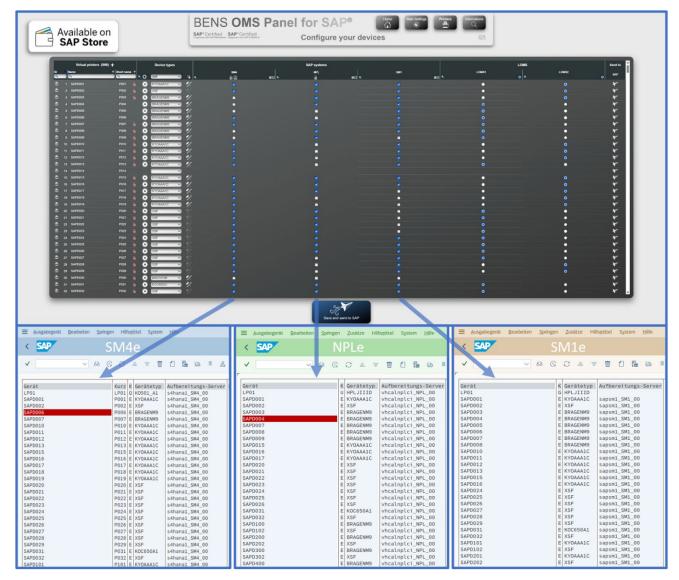
BENS OMS is a powerful, SAP-certified solution for optimising printing processes in complex SAP landscapes. In conjunction with the BENS OMS PANEL – an intuitive, web-based user interface – the system enables simple, centralised and efficient management of printer fleets – without the need for in-depth SAP knowledge.



Solution for real problems

- Transparency: Precise status reports for print jobs down to printer level.
- Error detection: Problems are identified and reported immediately.
- Efficiency: Printer configuration with the BENS OMS PANEL saves time and reduces complexity.
- Reliability: Stable and precise communication with SAP systems and target devices.
- Scalability: Additional SAP servers and printers can be easily added.
- **Performance:** High processing speed thanks to installation on a virtual server (e.g. VMware, Microsoft HyperV or Proxmox).
- Flexibility: Additional plugins allow extended workflows to be implemented.
- **Fail-safe operation:** By using a second server as a 'slave' with a so-called floating IP address, which is automatically taken over in the event of a failure of the 'master'.
- **Consistency:** The use of BENS OMS PANEL guarantees a uniform definition of all printers on all connected SAP servers.





Advantages at a glance

- **Process integration:** BENS OMS takes over and controls communication and output processes generated from one or more SAP systems.
- **No SAP knowledge required**: The BENS OMS Panel is an SAP-certified, intuitive web application for synchronous management of printers on multiple SAP servers.
- **Selective processing**: Printers can be filtered according to various criteria and edited in groups via the web-based BENS OMS panel.
- **Early detection of problems**: Problems with printers are detected and reported at an early stage. Print job statuses are reported in detail to the sending SAP server.
- **Encryption of print data:** BENS OMS offers the option of encrypting print data streams on their way from the SAP server to the printer.
- **Recommended architecture**: SAP generally recommends the use of external output management systems.





Core functions

• **Callback-function**: BENS OMS relieves the SAP servers. It automatically sends status information about the print job to the SAP system from which the job originated.

Technical features

- **Plugin extensibility**: Additional functions can be flexibly integrated using modular plug-ins, e.g.:
 - ✓ Barcode Plugin: Ensures correct printing of 1D and 2D barcodes.
 - ✓ Unicode Plugin: Enables printing of international character sets such as Japanese, Chinese or Thai.
 - ✓ **Custom Plugins**: Custom workflows can be individually implemented.

SAP certification: Trust through standards

- **Tested safety**: The system is officially certified by SAP and guarantees stable operation..
- **Future-proof**: Fully compatible with SAP updates and modern platforms such as SAP Netweaver and SAP S/4HANA.
- Minimised risk: Fewer technical disruptions and greater planning reliability.

Links

- SAP certfied solution directory
- SAP Store
- Press release

Contact us to learn more about the benefits of BENS OMS and BENS OMS Panel for your business or to schedule an online live presentation right away